

Student Activity Fee

Frequently Asked Questions

1. **What are the benefits of paying the fee?**

Students that pay the \$10 Student Activity fee are eligible to receive a Mustang Pass, which has a number of associated benefits including: discounts at the Delta College Bookstore and Cafeteria and local businesses, access to free events and promotional gifts, scholarships, discount tickets to ASDC sponsored concerts, comedy shows and special events.

The Student Activity fee benefits Delta College by providing funding for a variety of campus life events, student clubs and organizations and the student government association (ASDC).

2. **Why is the fee charged each fall and spring semester?**

Students are required to register for classes each semester at Delta, therefore, Enrollment fees, Material fees, Parking fees, the Student Activity fee, etc., are charged by the semester. The Student Activity fee is not charged during the summer term.

3. **What is a Mustang Pass?**

The Mustang Pass is the official Delta College student identification card. The card includes your photo, full name and student ID number. The card can be presented at various businesses and around campus to receive discounts.

4. **How do I find out more about discounts associated with the Mustang Pass?**

Visit the ASDC website for more information on businesses offering discounts to Mustang Pass holders. <https://www.deltacollege.edu/student-life/office-student-activities/associated-students/mustang-pass-program>

5. **How do I waive the fee?**

Prior to paying your enrollment fees you can opt-out of paying the fee online through your MyDelta Account. Students that opt-out of the fee are not eligible to receive a Mustang Pass or associated benefits.

6. **I already paid the fee, can I get a refund?**

Once the fee has been paid, it is non-refundable.

7. **Where do I pick-up my Mustang Pass?**

Mustang Passes are distributed by the Associated Students of Delta College. Their office is located in Shima 101C- Inside the Office of Student Activities. Contact the office directly at 209-954-5484 to inquire about office hours.

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8. **Do I need to complete any paperwork to get my Mustang Pass?**

To receive your Mustang Pass you will need to show proof of payment (receipt) and proof of enrollment (class schedule).

Present your class schedule and receipt showing you paid the \$10 Student Activity fee for the term. After paying your enrollment fees online, make sure you print a copy of your receipt and bring it to the ASDC office in Shima 101C during office hours.

Students can also show proof of enrollment and payment using a smart phone with WI-FI connection.

Officers CANNOT look up student records. Students CANNOT access computers in the ASDC office to look up and/or print their class schedule or receipt.

9. **How long does it take to receive the Mustang Pass?**

Mustang Passes are distributed the same day. Depending on how busy the office is, students may have to wait 5-20 minutes in line. However, the card prints out in 45-60 seconds.

10. **I lost my receipt, how can I get a copy?**

You can request a copy of our receipt at the Cashiers Office located in the Horton Administration Building. You can also view and print your payment by, logging into the ONLINE REGISTRATION (MyDelta) system and view your Account Finances- View Account Activity.

11. **I lost my Mustang Pass; do I have to pay again?**

The replacement fee for the Mustang Pass is \$10. The payment can be made to the Delta College Cashiers Office in the Horton Administration Building during normal business hours.

12. **I originally opted-out of the fee, but now I want to pay the Student Activity fee and receive my Mustang Pass, where do I go to pay the fee?**

You will need to send an email to student.fees@deltacollege.edu and request to remove the opt-out from your account. This process will take 7-10 business days.

The \$10.00 Student Activity fee will be charged to your account. Once the fee is paid you can visit the ASDC office in Shima 101C to receive your Mustang Pass.